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II Semester B.B.A. Degree Examination, September - 2021 ORGANISATIONAL BEHAVIOUR

(CBCS Scheme)

Paper : 2.5

Time: 3 Hours

Maximum Marks: 70

Instructions to Candidates:

1. Answers should be written in English only.

SECTION-A

Answer any 5 of the following questions. Each question carries 2 Marks.

 $(5 \times 2 = 10)$

- 1. a) Name any 2 approaches to Study Organisational Behaviour.
 - b) What is Perception?
 - c) State any two objectives of Learning.
 - d) What is Halo effect?
 - e) What is Organisational development?
 - f) What are group norms?
 - g) Give the meaning of synergy.

SECTION-B

Answer any THREE of the following questions. Each question carries SIX Marks.

 $(3 \times 6 = 18)$

- 2. Explain the factors influencing on Perception.
- 3. What is Personality? Explain its determinants.
- 4. Discuss the cognitive theory of learning.
- 5. Discuss the steps involved in behaviour modification.
- 6. Discuss the functions of groups.



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SECTION-C

Answer any THREE of the following questions. Each question carries FOURTEEN Marks.
(3×14=42)

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- 7. What is Organisational behaviour? Explain the emerging issues in the field of OB.
- 8. What is attitude? How can attitude be changed?
- 9. Define Learning. How does it helps to solve Organisational problems.
- 10. Explain the factors affecting organisational change.
- 11. What is Group Behaviour? Explain the determinants of Group Behaviour.